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The manual refers to the user guides as supplied by Micros Opera PMS ®. The manual has been divided into sections for easier referencing and contains a glossary of terms specific to the area of Accommodation and Front Office. The divisions of the manual follow the lesson sessions as outlined in the Table of Contents and may be delivered in five to six sessions. Each session includes practical revision exercises. This manual is designed for an introduction to Opera Cloud Hotel Management ...

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Try to write down a grid. I don't work front desk, but I work housekeeping supervisor occasionally and have to use Opera. They have a grid that's 4 rows, and like 13 columns. The first column is Shift, Control, or Alt. Then you have the F1 through F12 (Or whatever it goes to.). You write down what each one goes to.

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